

responsabilité juridique

bureau de crédit единое окно

прозрачность 一站式服务

نافذة واحدة

transparencia

oficina de crédito

تحديد مهل زمنية

сроки

balcão único

在线服务

collateral registry

征信中心

single window liability

реестр залогового обеспечения

one stop shop

مكتب الائتمان

servicios en línea

services en ligne

transparência

reorganización

реорганизация

credit bureau

سجل الضمانات

transparencia

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设置办理时限

responsabilidade jurídica

مسؤولية

重组

reorganization

registro de garantías

World Bank Engagement & Technical Session

TRADING ACROSS BORDERS

Royal Customs and Excise Department
Ministry of Finance

Last year, Brunei was ranked **121** out of **189** economies for **Trading Across Borders (TAB)**



Brunei Darussalam

- **Doing Business 2016 Distance to Frontier (DTF) Score: 62.93**
- **Trading Across Borders 2016 DTF Score: 60.65**

DB year	Reforms Implemented
DB2016	<ul style="list-style-type: none">• Integration eManifest of e-Ports Information System (ePIS) with Brunei Darussalam National Single Window (BDNSW)• Initial implementation of online Permit Application for few other government agencies (OGAs)• New procedure for food importation (Processed Food) under the control of Ministry of Health

Over the past year, initiatives were made to implement several major reforms to improve Trading Across Borders in Brunei



Brunei Darussalam aims to make trading across borders easier by improving various importation processes, enhancing their technological capabilities and implementing a better socialization platform:

DB2017

- Enhancement of Brunei Darussalam National Single Window (BDNSW)
- Revised Port Clearance Process for Methanol Exportation
- Trading Across Borders Website
- Improve transparency in Shipping and Forwarding Business

Enhancement of Brunei Darussalam National Single Window (BDNSW)

Website: <http://www.bdnsw.gov.bn/>



The screenshot shows the Brunei Darussalam National Single Window (BDNSW) website. At the top left is the Brunei Darussalam National Single Window logo, featuring the national emblem and the text 'بروني دارالسلام نقيونل سيغني ويندو' and 'Brunei Darussalam National Single Window'. Below the logo is a login form with fields for 'USERNAME' and 'PASSWORD', and 'Log In' and 'Forgot Password' buttons. To the right of the login form is a photograph of three men in business suits shaking hands. Below the login form and photograph are two main sections: 'COMPANY REGISTRATION' and 'PUBLIC USER SEARCH'. The 'COMPANY REGISTRATION' section has a link 'To Register Your Company' and a 'Click Here' link. The 'PUBLIC USER SEARCH' section has a link 'To Search Public User' and a 'Click Here' link. The 'ABOUT SINGLE WINDOW' section contains a paragraph: 'The BDNSW System is used to design, implement and operate Single Electronic Window for the Ministry of Finance of Brunei Darussalam for customs clearance of traded goods, thus creating a single point to submit standardized information and documents to meet legal import, export and customs-transit requirements.' At the bottom left are links for 'Terms and Conditions' and 'Privacy Policy'. At the bottom right is the copyright notice 'Copyright © 2012 CrimsonLogic Pte Ltd.'

Features Updated:

- Availability of Electronic Payment
- Auto-Approval for Non-Dutiable and Non-Controlled items
- Online submission of Permits rolled out to more OGAs

The availability of electronic payment allows automated records of payment for import and excise duties by Cash, Cheque, Internet Banking and Online Card payments. Internet Banking and Online card payments also eliminate the need for counter visits.

The image displays two screenshots related to the Brunei Darussalam National Single Window (BDNSW) system. The left screenshot shows the website's homepage with a navigation menu and a large image of an airport tarmac. The right screenshot shows the 'Banked In Receipts' interface, which includes a search form and a table of receipt data.

BDNSW National Single Window

Home About Us References Forms ASEAN Information Latest News FAQs Contact Us

BDNSW
BRUNEI DARUSSALAM
National Single Window

Brunei e-Customs

Search Receipts

Start Date (Last Cut-Off): 27/03/2016
End Date (Current Cut-Off): 27/03/2016

Select Cashier: All
user3

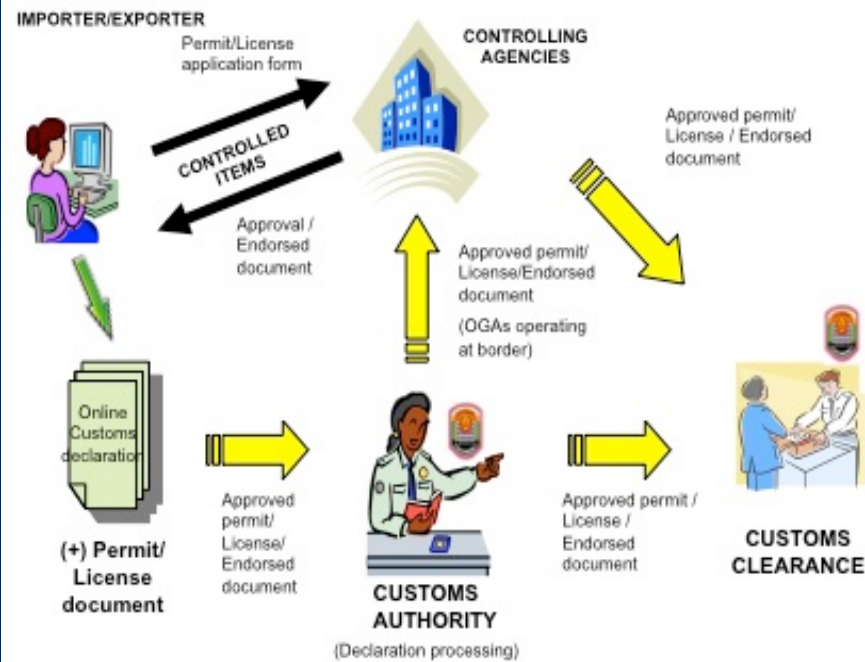
Banked In Receipts - By Cash and Cheque

S No	Counter Id	User Id	Batch Id	Payment Instrument	Batch Amount	Amount
1	902	user3	20000008	LOCALCHEQUE		15.00
2	902	user3	20000008	CASH	9130.00	1000.00
3	902	user3	20000008	CASH	9130.00	240.00
4	902	user3	20000008	LOCALCHEQUE		4.00
5	902	user3	20000008	LOCALCHEQUE		4.00
6	902	user3	20000008	CASH	9130.00	1724.00
7	902	user3	20000008	CASH	9130.00	3.00
8	902	user3	20000008	CASH	9130.00	59.00
9	902	user3	20000008	CASH	9130.00	1724.00
10	902	user3	20000008	CASH	9130.00	33.00

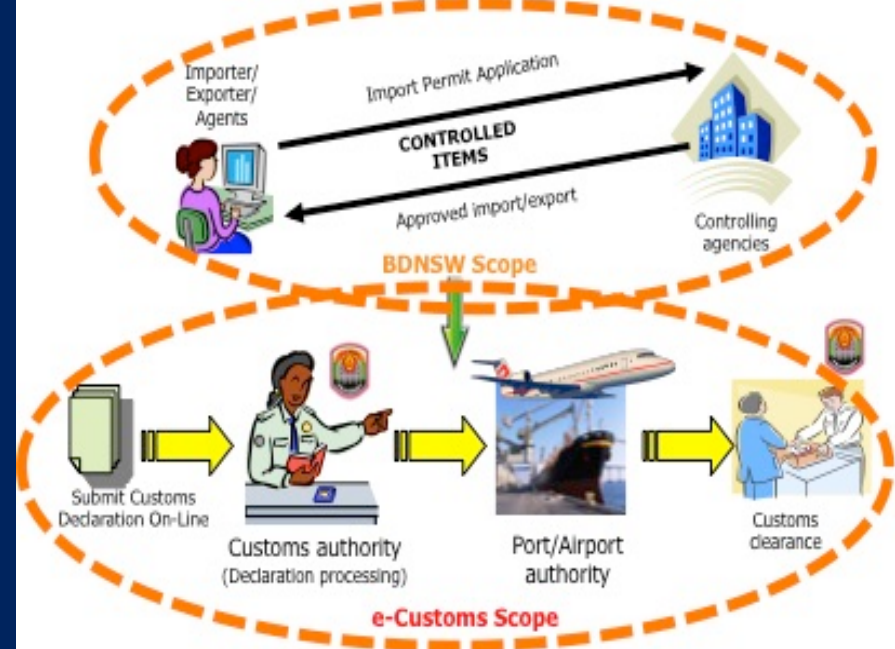
Total Amount: \$18,506.00

On Permit Process Flow: Pre and Post BDNSW has led to reduction in procedure from 6 steps to 4 steps

Previous Process Flow



Current Process Flow

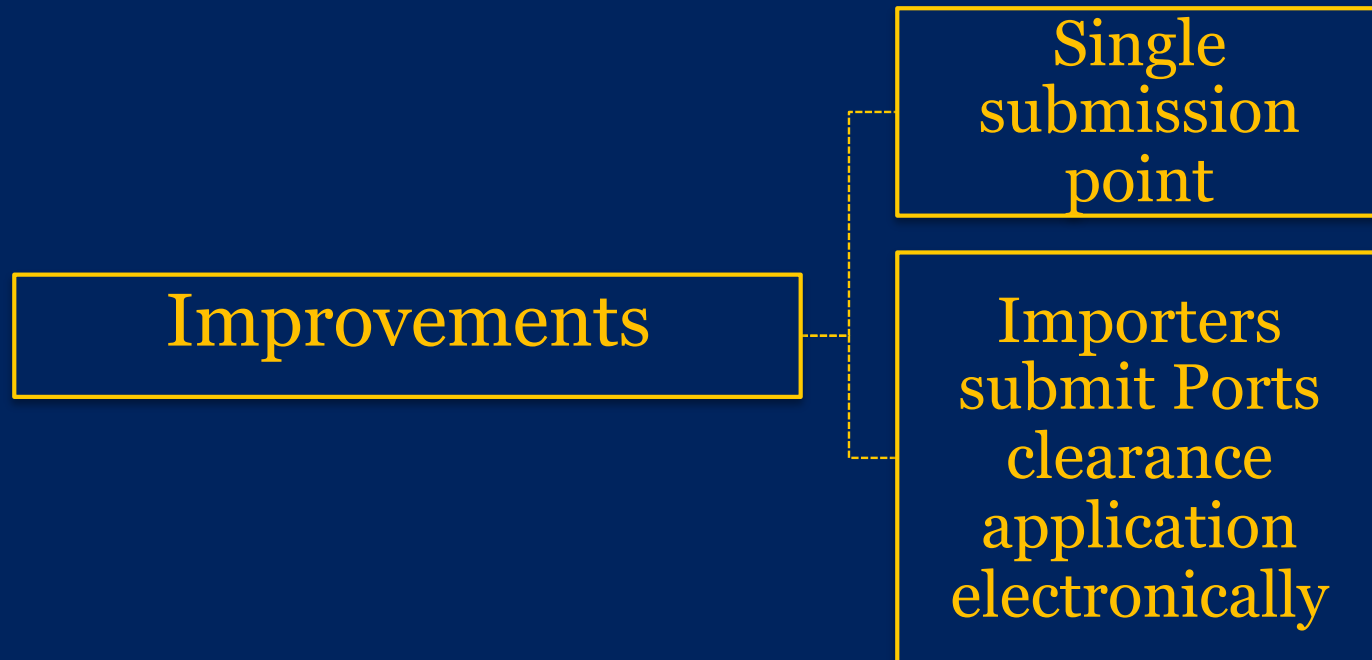


There is no manual submission or collection of permits when using BDNSW

WB Case study: Brunei Darussalam has also streamlined the clearance process for Methanol exportation



Implemented in 29 February 2016



The new streamlined clearance process for Methanol export have reduced the procedure from 6 steps to 4 steps



PREVIOUS PROCESS

6 Steps

Agent submits application to MOH and approved by MOH	Agent, MOH
Agent submits application to Marine and approved by Marine Department	Agent, Marine
Agent submits application to Ports and approved by Ports	Agent, Ports
Agent submits application to RCED	Agent, RCED
Agent makes payment to Marine and ports clearance is issued	Agent, Marine
customs clearance is issued	Agent, RCED

IMPROVED PROCESS

4 Steps

Agent submits application to the Group Email (Ports, MoH, Marine, RCED)	Agent
OGAs review and approve application and send application to the Group Email	Ports, MoH, Marine, RCED
Agent makes payment to Marine Department and ports clearance is issued	Agent, Marine
RCED issues customs clearance once all documents are completed.	RCED

Brunei Darussalam also socialized the process of trading across borders with the launching of TAB website

Website: <http://www.tradingacrossborders.gov.bn/>

TRADING ACROSS BORDERS
Brunei Darussalam

Home Imports Exports Other Customs Matters Download Links

5 EASY STEPS TRADING ACROSS BORDERS

How to import to Brunei in 5 simple steps

DELIVERY

Imports

- Step 1 Register with the Royal Customs and Excise Department (RCED)
- Step 2 Apply Permit for Controlled Goods
- Step 3 Online Customs Import Declaration
- Step 4 Payment of Duty for Dutiable Goods
- Step 5 Inspection and Clearance

Exports

- Step 1 Register with the Royal Customs and Excise Department (RCED)
- Step 2 Apply Permit for Controlled Goods
- Step 3 Online Customs Import Declaration
- Step 4 Payment of Duty for Dutiable Goods
- Step 5 Inspection and Clearance

Enquiries

- Contact Us
- Frequently Asked Questions (FAQs)
- Quick Links
 - Royal Customs and Excise Department (RCED)
 - Brunei Darussalam National Single Window (BDNSW)
 - Ports Department
 - Civil Aviation Department
 - Brunei Freight Forwarder Association
 - Brunei International Airport Cargo Centre

TRADING ACROSS BORDERS
Brunei Darussalam

Home Imports Exports Other Customs Matters Download Links

Imports

Step 1 Register with the Royal Customs and Excise Department (RCED)

Register with the Royal Customs and Excise Department (RCED)

Any company who wishes to engage in importing or exporting or transiting of goods in Brunei Darussalam or appoint a Customs Agent (Forwarder) must be registered with the RCED.

Individual person who wishes to engage in importing or exporting or transiting of goods in Brunei Darussalam is **not compulsory to be registered** with the RCED. However, you are advised to make use of the services of **Customs Agents (Forwarders)**.

Customs Agents (Forwarders) must be registered to the RCED and undergo approval process in order to be given a license to operate as a Customs Agents (Forwarder).

1. Where can applicants register?

- An applicant can submit a one-time registration form online through the [Brunei Darussalam National Single Window \(BDNSW\)](#).
- Alternatively, an applicant may also submit a completed [Registration Form](#) and [Declarant Form](#) via email info@customs.mof.gov.bn
 - if applicant want to appoint a Customs Agent (Forwarder), you must also submit an [Authorisation Form](#).
- An applicant who wanted to submit their application by themselves may also submit the Forms directly to the **Customer Services Counter of RCED Headquarters, Jalan Menteri Besar**.
- Once application is approved, applicant has been registered and will be given User ID and Password to access the BDNSW.

2. How much does registration cost?

Registration is free of charge.

3. What are the documents needed for registration?

- A copy of Business Certificate of Registration or Certificate of Incorporation
- A copy of Business Owner's Smart Identity Card
- A copy of each Company Partnership's Smart Identity Card (for Company)

Downloadable

- List of Registered Customs Agents (Forwarders)
- Registration Form
- Declarant Form
- Authorisation Form

Step 2 Apply Permit for Controlled Goods

Step 3 Online Customs Import Declaration

Step 4 Payment of Duty for Dutiable Goods

Step 5 Inspection & Clearance

To ensure a competitive logistics environment, transparency related to shipping costs are made available publicly and enforced



TRADING ACROSS BORDERS
Brunei Darussalam

Home Imports Exports Other Customs Matters Download Links

5 EASY STEPS TRADING ACROSS BORDERS

DELIVERY

How to Import to Brunei in 5 simple steps

- List of Registered Customs Agents (Forwarders)
- Trade/Agent Registration Form
- Declaration
- Declaration Registration Form
- Authorization Form
- List of Prohibited Goods
- List of Restricted and Controlled Goods
- Brunei Darussalam Tariff and Trade Classification 2012
- Indicative April 2016
- Forwarding Charges for Import Clearance, Handling and Delivery (Indicative April 2016)

PORTS DEPARTMENT
Ministry of Communications
BRUNEI DARUSSALAM

Home About Us Facilities & Services Ports Tariff Services Contact Us

Announcement

Please be informed that all transactions with Ports Department will be via e-Port system.

Link: [E-Port](#) [Information System \(e-IPS\)](#) for Agents

For assistance, please contact Reg. Customs at 277922.

Shipping Schedule (Maiden at 10:00:00AM)

Feedback Form

[Feedback Form](#)

Information

[Download Application Forms](#)

[Shipping Rates](#)

[Forwarding Costs](#)

[Contact Us](#)

A. Indicative Calling Import Rates to Muara for 1 x 20GP Container - April 2016

Country	Load Port	Shipping Freight (USD)	Local Brunei Charges (BND)	BND TOTAL (BND)	
1 Singapore	Singapore	750	425	1,175	IMPORTS
2 Malaysia	Port Klang	500	425	1,115	IMPORTS
3 Thailand	Laem Cha Bang	950	425	1,736	IMPORTS
4 Vietnam	Ha Chi Minh	800	425	1,529	IMPORTS
5 Philippines	Manila	700	425	1,392	IMPORTS
6 Hong Kong	Hong Kong	1,100	425	1,943	IMPORTS
7 China	Shenzhen	650	425	1,322	IMPORTS
8 Japan	Yokohama	1,400	425	2,357	IMPORTS
9 Taiwan	Keelung	800	425	1,529	IMPORTS
10 Indonesia	Jakarta	650	425	1,322	IMPORTS
11 Turkey	Mersin	1,351	425	2,289	IMPORTS
12 Netherlands	Rotterdam	2,100	425	3,323	IMPORTS
13 Australia	Sydney	1,000	425	1,805	IMPORTS
14 USA	Long Beach	2,500	425	3,875	IMPORTS
15 Dubai	Jebel Ali	650	425	1,322	IMPORTS

Local Brunei Charges covering: OTHC, Doc Fee, DO Fee, Equipment Related Surcharge, etc.
USD/BND Exchange Rate 1.38

B. Indicative Calling Export Rates from Muara for 1 x 20GP Container - April 2016

Country	Discharge Port	Shipping Freight (USD)	Local Brunei Charges (BND)	BND TOTAL (BND)	
1 Singapore	Singapore	800	467	1,571	EXPORTS
2 Malaysia	Port Klang	750	467	1,502	EXPORTS
3 Thailand	Laem Cha Bang	650	467	1,364	EXPORTS
4 Vietnam	Ha Chi Minh	550	467	1,226	EXPORTS
5 Philippines	Manila	800	467	1,571	EXPORTS
6 Hong Kong	Hong Kong	1,000	467	1,847	EXPORTS
7 China	Shenzhen	700	467	1,433	EXPORTS
8 Japan	Yokohama	1,850	467	3,020	EXPORTS
9 Taiwan	Keelung	650	467	1,364	EXPORTS
10 Indonesia	Jakarta	700	467	1,433	EXPORTS
11 Turkey	Mersin	1,600	467	2,675	EXPORTS
12 Netherlands	Rotterdam	3,000	467	4,607	EXPORTS
13 Australia	Sydney	1,500	467	1,916	EXPORTS
14 USA	Long Beach	4,200	467	6,263	EXPORTS
15 Dubai	Jebel Ali	1,000	467	1,847	EXPORTS

Local Brunei Charges covering: OTHC, Doc Fee, Bl Fee, Bl Surrender, Equipment Related Surcharge, etc.
USD/BND Exchange Rate 1.38

Forwarding charges for Import Clearance, Handling and Delivery	30' GP	40' GP
1) Customs Declaration/Documentation		
- 1st Set	BND30.00	BND30.00
- Additional Set	BND5.00/set	BND5.00/set
2) Port Wharfage / Port LDU (Lift On Lift Off)	BND110.00/cnt	BND190.00/cnt
3) Store rent Charges - (if any)	BNDR.00/day/cnt	BND18.00/day/cnt
4) Transportation Charges - Muara Port to Bandar Area	BND150.00/tp	BND180.00/tp
5) Stuffing and Unstuffing Charges (upon request)	BND150.00/cnt	BND200.00/cnt
6) Supervision and Handling	BND100.00/cnt	BND130.00/cnt
7) Shipping Charges		
a) Terminal Handling Charges (subject to shipping agent charges)	BND180.00/cnt	BND270.00/cnt
b) Delivery Order Fee	BND80.00/BL	BND80.00/BL

Socialization of Reforms



BDNSW Enhancement



Customs participation during Enterprise Open Day (2016) to promote BDNSW

Press release on online permit applications

Socialization of Reforms



Public Awareness Methodology



← 26 March 2016 - Agents briefing for Customs payment on ePG integration with BDNSW

26 March 2016 – RCED held a Dialogue Session with business community on ease of doing business initiatives





Thank You